



Suranaree University of Technology Announcement
On
An Ad Hoc Technical Support Unit for Online Teaching and Learning
during the Coronavirus COVID-19 Outbreak

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Following Suranaree University of Technology Announcement on Provision of Teaching and Learning during the Risk of the Coronavirus COVID-19, which requires teaching and learning of all courses from March 16th to April 19th, 2020 to be conducted through online multi-media learning system, and all regular classroom-based instruction to be suspended for this entire period, it has been found that many lecturers and teaching assistants are facing various technical problems, and the support they need requires coordination from a number of units. Therefore, to assure quick and timely technical support for this group of teaching staff, Suranaree University of Technology (SUT) deems it necessary to set up an ad hoc unit to provide technical support and guidance for effective online teaching and learning which draws on resource persons from the following units:

1. Centre for Educational Innovation and Technology (CEIT)
2. Centre for Computer Services (CCS)
3. Faculty Development Academy (FDA)

This special unit is located at FDA Office, ground floor, Academic 1 Building. The services are available from Monday to Friday from 8.30am-4.30pm. It can be reached at 044-224657 during the working hours.

This announcement is effective from March 16th, 2020 onwards.

March 16th, 2020

Associate Professor Flight Lieutenant Kontorn Chamniprasart, PhD
Vice-Rector for Academic Affairs and Internationalisation
Acting on Behalf of SUT Rector
Suranaree University of Technology